

Braeside Patient Participation Group (BPPG)
Notes of meeting held at Braeside Surgery, Gorse Hill, Farningham, Kent DA4 0JU
On Tuesday 14th January 2014 at 6pm

1. Present: Peter Allsop (PA) (Chairman), Maggie Burcham (MB), Alison Carr (AC), Linda Fitzsimons (LF) , Peter Webber (PW)

Apologies: Ferne Haxby (FH)

2. Notes of meeting 4.11.13 agreed as a true record

3. Matters arising. None that are not dealt with under agenda items

4. Virtual Group. PA sent newsletter to around 120 'virtual' people and received 1 reply. In the absence of negative comments, it was assumed that he can continue this practice.

5. Surgery Items. Patient survey needs to be completed and report submitted by end of March. PA asked about NHS guidance for us as to content; MB will provide link. MB asked that we include demographics within the survey.

Discussion around potential purchase with book money raised from patients. Blood pressure machine was considered but rejected for a number of reasons. Automatic check in was considered more useful and a site identified at conclusion of meeting. PA, MB and LF inspected lobby and agreed table and leaflets be removed and check in screen could be sited on glass window adjacent to door.

6. CCG Chairs' meeting . PA noted that meeting much more useful and PPG chairs were able to network. DNA's big issue. Website not user friendly. New urgent care app for smartphones.

7. Newsletter reaction has been positive and it will be produced at agreed intervals.

Long discussion ensued around the serious situation of oversubscription to Braeside surgery. Historical and perhaps continuing issues around the West Kingsdown practice have caused large numbers of patients from WK to enrol here. We are now operating at capacity, options being to close books or apply to change boundaries. Letters have been sent to 100 patients living in Hextable and Kemsing requesting them to register with their local surgery, which has caused distress to some people. MB has met with Juliet Glanfield from NHS England who was unable to provide useful assistance and put the problem onto MB rather than the WK surgery.

It was agreed that the BPPG would support MB as Practice Manager as it is clearly an issue that impacts on Braeside patients. PA will write to MP Michael Fallon and will liaise with the PPG Chair at WK if they can be identified. PA will also write to the CCG Chair Dr Bhora. This is a starting point and the issue will be pursued actively by us.

8. Any Other Business. None

9. Date of Next Meeting. Thursday 13th March 2014 at 6pm at the surgery in a consulting room.